

'The Woodland Kitchen is nestled in a hilltop woodland overlooking the Ashcombe Estate and the mouth of the River Exe. Chef Scott is an enthusiast of the outdoors and The Woodland Kitchen is the perfect setting for blending his passion for local foods cooked in the great outdoors.'

Visiting The Woodland Kitchen

<u>Dinner Attire</u> - Please bear in mind that you'll be dining outside so please do dress appropriately. We suggest sturdy footwear (stilettoes and heels are a no!) and layers. Even in summer, it can be fairly cool amongst the trees. Feel free to bring wraps, shrugs and blankets for cool shoulders and laps once the sun begins to fade.

<u>Intimate</u> - There are currently only five intimate seating areas for yourselves and your guests, making your evening even more special and exclusive in your own little corner of the woodland.

Fire Pits - Enjoy your meal alongside our fire pits to bring a smouldering warmth to the evening.

<u>A Torch</u> - It'll be daylight on the way in, but as the sun sets over the valley, you'll need extra light to guide you down the path on your way home. Don't forget your mobile phone may have a torch facility too.

<u>Drinks</u> – We're a BYOB - Bring your own bottle! Drinks and glassware are to be provided by yourselves. A bottle of water and water glasses will be provided for each table.

<u>Children and Dogs</u> – Children are very welcome to attend. If you have children in your party, please do let us know at the time of booking. We can offer a children's menu – a variation of the main menu. We are unable to provide highchairs for young children. We ask for children to be supervised at all times, especially as the light dims. You are responsible for the children in your party. The woodland beyond the Woodland Kitchen is part of a working estate that comes with its own risks and hazards. Dogs and pets are sadly not welcome at the Woodland Kitchen. This experience is just for their best friends, you!

<u>Smoking</u> – We do not allow smoking here at the Woodland Kitchen. We are surrounded by a working estate and would ask for you to respect the farmers crops, the wildlife and other guests and to refrain from smoking. Thank you.

<u>The Woodland Terrain</u> - Please note: you are visiting a natural environment where there is uneven ground, foliage & wildlife and whilst every effort has been taken to mitigate any risks i.e low hanging branches taken down and removed, we ask you to embrace the environment for what it is and approach with caution. Please share this information with everyone in your party. Upon placing your reservation fee, you are acknowledging that each member of your group are aware of the risks and will exercise caution.

<u>The Weather</u> - Due to the venue being outside, we have weather proofed as much as possible without disturbing the ambience of the environment. With this said, if the weather is deemed inappropriate to dine in, we will cancel the evening. We aim to do this with as much notice as is possible and will refund any monies paid against the reservation. Unfortunately, we are at the mercy of the elements and this is one element we cannot fully mitigate for.

<u>Wheelchair access</u> - Please notify us at the point of booking if you have members of your party who require wheelchair access. We will talk with you further to assess accessibility. Sadly, this year, we cannot offer a disabled access toilet facility.

Toilets – There is a toilet facility on site. Sadly, this year, we cannot offer a disabled access facility.

<u>Reservation fee</u> – A £15 reservation fee per head will be applied to secure your reservation at the restaurant. This fee will be forfeited if your notice of allergens are not received 72 hours before your reservation – this is at the discretion of the management. In the event of your evening being cancelled by us for unforeseen circumstances, this fee will be refunded in full.

<u>Allergen and Dietary Notifications</u> – We must receive your notice of allergens not less than 72 hours before your reservation. If no notification is returned at this point, you risk your notification not being catered for. If you decide not to continue with your reservation at this point, you forfeit your reservation fee to cover administration costs and lost business – this is at the management's discretion.

<u>ALLERGENS</u> – Our kitchen MUST be notified of food allergens no less than 72 hours prior to your reservation. We must have notice to change any working practices to cater for the allergen.

<u>Bank details</u> - If you agree with and are happy to accept the points raised above, please go ahead and make your reservation payment. Please call Clair on: 01626 889 795 who will arrange to take your payment over the phone or will provide BACS details to make your reservation. Please note: your booking is not secure until we have received your reservation fee. This may result in reservation fees being refunded if they are not paid promptly and another reservation is received.

<u>Final bill</u> – This may be settled in advance using the details provided for paying your reservation fee or on the evening using our card machine on site.

<u>Cancellations</u> – If you are unable to attend The Woodland Kitchen having made a reservation and paid fees, you will forfeit your reservation fee to cover administration, logistics and supply costs associated with organising your booking.

Should you have any further queries, please do not hesitate to contact us, we'd be more than happy to help.

Clair & Scott